

## **Easingwold Osteopaths: Online Booking Refund Policy**

Thank you for making a new patient booking with Easingwold Osteopaths.

Appointments which are cancelled with 24hrs or more notice will be issued with a full refund.

Appointments which are re-arranged with 24hrs or more notice will have their pre-payment transferred to their new appointment. Please note that fees are not transferable to other patients of the clinic.

If an appointment is cancelled or re-arranged with less than 24hrs notice, then Easingwold Osteopaths reserve the right to charge a cancellation fee of £20. This is at the discretion of the practitioner with whom you have booked an appointment.

If you fail to attend the appointment without contacting us, then Easingwold Osteopaths reserve the right to refuse a refund of the fee paid.

If you have any additional questions, feel free to contact us 01347 822833